

**CONTRACT OF SALE BETWEEN:** 

# **Direct Select Order - Ireland**

## **How To Order**

1. Call your Reliv Distributor.

OR 2. Call head office, Monday to Thursday from 9.00 am to 5.00 pm Friday from 9.00 am to 4.30 pm.

OR 3. Enrol in the Direct Select Auto-Ship Programme (see below).

### **Reliv Europe Limited**

Unit 10 Colemeadow Road, North Moons Moat,

Redditch, Worcestershire B98 9PB

+44 (0) 1527 592878 Tel: +44 (0) 1527 590939 Fax: Email: euadmin@relivinc.com

Distributor's Name John Curtin		Customer's Name
<sub>I.D.</sub> 6706485501	Date	Address
Address		
		TownPost code
Town Menifee	Post Code9258	4
Tel+1 678.488.1485		Tel
		E-mail
ITEM	PRICE QTY TOT	PACKAGING & HANDLING
EU91014 Reliv Now® Original	€ 59.04*	RETAIL UP TO €162.50 ADD €13. RETAIL €1000 − €2999.99 ADD 6%.
Reliv Classic®	€ 59.04*	RETAIL €162.51 − €999.99 ADD 8%. RETAIL OVER €2000 ADD 3%.  Please remember to add on VATof 23%
EU91016 Reliv Now <sup>®</sup> for Kids Vanilla	€ 34.44*	
EU91017 Reliv Now® for Kids Chocolate	€ 34.44*	PAYMENT/AUTHORISATION
EU91050		Cheques payable to Reliv Europe Ltd. or
Innergize!® Lemon	€ 30.14*	Credit Card :
Innergize!® Orange	€ 30.14*	VISA MASTERCARD SWITCH OTHER
EU91061 <b>FibRestore</b> ®	€ 56.58*	CARD NUMBER
EU92120 LunaRich (°	€62.00*	
EU4577	£ 0.00*	EXPIRY DATE
Shaker Cup	€ 0.80*	START DATE / ISSUE NO
*Includes VAT at 23%	TOTAL	CUSTOMERS NAME
AUTO SHIP PROGRAMME	PACKAGING & HANDLING GRAND TOTAL	COSTONIERS NAME
Please enrol me in Reliv's Direct	GRAND TOTAL	SIGNATURE
Select Auto-Ship programme.  I understand that the above order will	Each Reliv Distributor is an independent seller. This Customer Order confirms your contract to buy goods from	
be automatically dispatched to me each the Independent Reliv Distributor named above.		tributor named above.
below. You may cancel your contract	statement may be communicated by letter or email; the notice will take effect when it is posted or sent. You can use the Cancellation Form below but you first order. For details, see the	
of your first order. For details, see the		
form below. After the first delivery, your from Reliv you should notify us of your wish to cancel the order within 14 days of the date of delivery of the goods by contacting us at Reliv Furone Limite.		
autoship arrangement can be changed or cancelled by 7 days' notice  Unit 10, Colemeadow Road, North Moons Moat, Redditch, Worcestershire, B98 9PB, and then return the goods (at your own expense), in unopened and unused condition and preferably in the original packaging, to the same address within 14 days of the date of cancellation. For further information, please reference to the date of cancellation and preferably in the original packaging.		
1st-7th 8th-15th	to our Returns Policy which can be found on our website at www.reliv.co.uk Provided that any goods which you have received under the cancelled contract have been returned in accordance with this procedure to either your distributor or to Reliv (as applicable and at your own expense) within 14 days of your	
notice of cancellation, you will be entitled to receive a full refund using the same means of payment as you used for your payment. The distributor/Reliv will refund you in the same form in which your payment was made. You will incur no fees for that reimbursement.		
SIGNATURE Reliv Europe Ltd. is a member of the UK Direct Selling Association and is registered in England and Wales		
under No. 3022070. It requires its distributors to comply with the DSA codes of practice		
Cancellation form [Complete and	return this form only if you	wish to cancel the contract]
To: Reliv Europe Limited, Unit 10 Cole	emeadow Road, North Moon	s Moat, Redditch, Worcs, B98 9PB. Fax: 01527 590939 Email: euadmin@relivinc.com
I/We* hereby give notice that I/we* cancel my/our* contract of sale of the following goods:		
Order Number: Ordered on*/received on* Name of consumer:		
Address of consumer:	Signa	ature of consumer: Date:
*delete as appropriate IRE 10/1		

#### **Product Guarantee**

In addition to these legal rights set out overleaf, Reliv Europe Limited offers a 30 day No Quibble Guarantee, that if for any reason you change your mind about your purchase you may claim a refund of the price you paid for the products. Under this Guarantee you will not be entitled to a refund of the original shipping cost. If you purchased the products through a Reliv distributor, you should notify the distributor of your claim for a refund under the Guarantee within 30 days of the date of the invoice for the goods ordered. You must then return the products to the distributor within 7 days of your giving notice of your wish to make a claim under the Guarantee. The cost of any return postage will be at your own expense. The distributor will refund you in the same form in which your payment was made. If you purchased the products directly from Reliv you should inform us in writing at Reliv Europe Limited, Unit 10, Colemeadow Road, North Moons Moat, Redditch, Worcestershire, B98 9PB, Telephone: +44 (0) 1527 592878, Fax: +44 (0) 1527 590939 email: euadmin@relivinc.com, within 30 days of the date of the invoice for the goods and then return the goods to the same address within 7 days of the date of your notice of claim.

When making a claim for a refund under this Guarantee, and when returning goods, please include the following information:

- (i) The consumer's (your) address
- (ii) The description of the goods
- (iii) The date of the order
- (iv) Any reference number on the order

#### **Total Satisfaction**

We are sure you will be completely satisfied with your purchase. However, if you are not, please contact our Customer Services Team at Reliv Europe Limited, Unit 10, Colemeadow Road, North Moons Moat, Redditch, Worcestershire, B98 9PB. Telephone: +44 (0) 1527 592878, Fax: +44 (0) 1527 590939. Email: euadmin@relivinc.com, giving full details of your complaint as well as your contact details. If still not satisfied, contact the Direct Selling Association which operates an out-of-court complaint handling service. For details of this and of the DSA Codes of Practice, contact DSA, 30 Billing Road, Northampton NN1 5DQ, tel 01604 625700, email: info@dsa.org.uk, or visit the DSA website: dsa.org.uk